

TotalCare[™]

Optimising customer success.

Bühler has continually led the way in optical sorting technology for processors everywhere. As pioneers in the field, our expertise is second to none and we strive to bring the same level of excellence in our customer care. Since 1947 we have been pioneering optical sorter design, bringing to the processing world some of the most powerful process technology in optical sorting.

Customer satisfaction is a cornerstone of our business. Continually supporting and strengthening our customers' performance is the key to our longevity and success. It is for this reason we refine, enhance and ultimately provide our TotalCareTM programme for optical sorting.



By providing our customers with TotalCare for their optical sorter we provide a range of solutions that **protect** your investment, enabling continuous peak **performance** and ensuring maximum return and **profitability** throughout the year.

Protect

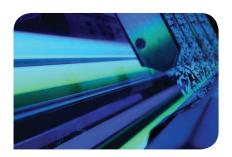
Perform

Perform

2

Complete Operational Confidence

Performance protection solutions for every industry



TotalCare™ Protect **Minimising Downtime**

Based on an agreed number of annual visits, Bühler engineers will replace key wear parts, provide consultation and advise on future maintenance requirements.

Protecting Investment.



TotalCare™ Perform **Performance Protection**

Aspiring to keep downtime to under 48 hours, sorters are safeguarded against component failure. Bühler engineers will ensure first-rate performance once the repair is carried out.

Repair and Optimise.



TotalCare™ PerformPlus **Ejector Refurbishment**

Ensuring that sorters are running at peak performance, ejectors are replaced when the stipulated life-cycle is reached. Performance is maintained for the future.

Maximum Capacity and Quality.



TotalCare™ Anyware **Supervised Functionality**

Provides a working record of operational information as well as reports that enable machine health to be monitored and preventative maintenance scheduled.

Maintain Optimised Performance.



TotalCare™ AnywarePro **Remote Access and Assistance**

Sorter performance can be viewed remotely by customers and Bühler engineers. Faults can be diagnosed and performance optimised in any location using a laptop,tablet or smartphone.

Ultimate control.

Contracts are available for variable time periods and are customisable depending on your requirements

